



## Bus Service Enhancements to TRAVERSE® Service Director

### Industry Specific Enhancements to the TRAVERSE Service Module

#### Vehicle Master:

- Track your customers (and your own) vehicles in detail, including a large amount of data about the vehicle and the service history. Data tracked includes VIN, Body #, Customer Unit ID or Plate #, Make, Model and Engine and Transmission information.
- Easily search and select them by various fields. For example, a vehicle can be added to a work order by Customer Unit ID or Body #.

#### Vehicle Master Screen, Summarized List Mode:

TRAVERSE Enterprise Edition

File Edit View Insert Format Records Tools Window Help

SD - Vehicle Master

Customer ID: CAM150 CAM TRANS COMPANY Body No:

Site ID:  VIN:

Body	Make/Model	VIN	Unit ID	Desc
BR5988	V-BRAUN-MINIVAN	11223344556677889	NF19915 ...	BRAUN MINIVAN NF19915
BR8068	V-BRAUN-MINIVAN	22113344556677889		BRAUN MINIVAN 1
GL3461	V-GLAVAL-UNIVERSAL			GLAVAL UNIVERSAL
K182685	V-DODGE-VAN			DODGE VAN
NE13805	V-N/E WHEELS-EXTENDE...			N/E WHEELS EXTENDED ...
NE70509	V-N/E WHEELS-CUST TRA...			N/E WHEELS CUST TRAN...
NE70509CH	V-FORD-E-250			FORD E-250
R294996	V-DODGE-VAN		NF16921 ...	DODGE VAN NF16921

Edit View Add

Sample Bus Company bill F6 Maint

Form View

#### Other features of the Vehicle Master Screen:

- The *TRANSFER* button allows vehicles to be moved between customers (or to/from your own stock) as needed without losing service history.
- The *Site ID* field is optional. If your customer has multiple locations, you can track what is at each location.
- The *History* tab shows a summarized service history list for this vehicle. More detailed history is available via drill-down.
- The *Picture* tab allows pictures or documents to be attached for later reference.
- User Definable Fields – the fields on the right side of the general tab may be re-titled as needed to allow you to track additional information.

## Work Order Enhancements:

- The work order screens have been enhanced for specific industry requirements.

### Work Order Entry – Dispatch Tab:

The screenshot shows the 'TRAVERGE' application window with the 'SD - Work Order Entry' sub-window. The 'Dispatch' tab is active. The interface includes a menu bar (File, Edit, Insert, Format, Records, Favorites, Window, Help) and a toolbar with various icons. The main form contains the following fields and controls:

- Work Order: 010550RP
- Category: RP Repair
- Dispatch No: 2
- Billing Type: Warranty
- 3rd Party Bill To: SM1005
- Body No: B078219
- Unit ID: 115
- Description: BLUE BIRD SBCV - #115
- Status: Scheduled
- Work To Do ID: TECH
- Required Skill Level: 1
- Est Travel (hrs): 0.00
- Work To Do Desc: REPLACE HINGE ON DOOR
- Est Time (hrs): 3.00
- Total Est (hrs): 3.00
- Call Received Date: 7/22/2004
- Time: 8:08
- Taken By: akimball
- Location: 1
- Requested Service Date: (empty)
- AM/PM: (empty)
- Tech ID: (empty)
- Scheduled Date: 7/26/2004
- Time: 8:30
- Tech ID: WPS
- Dispatch Date: (empty)
- Time: (empty)
- Tech ID: (empty)
- Arr/Start Date: (empty)
- Time: (empty)
- Tech ID: (empty)
- Mileage: (empty)
- Completed Date: (empty)
- Time: (empty)
- Tech ID: (empty)
- Hours Charged: (empty)

Buttons at the bottom of the form include 'Suggest', 'Sched', and 'Approve'. Below the form, there are fields for 'WATERCITY CENTRAL SCHOOL' and 'Bus Service and Sales Inc. | bill', along with buttons for 'Iemplate', 'History', 'Print Order', and 'Options'. The status bar at the bottom shows 'Form View' and 'CAPS'.

- *Estimate* support. Work Order estimates may be created, and an estimate (quote) printed. Later the estimate can be converted into a work order.
- Multiple dispatches with *different billing types* (a dispatch is basically a mini work order) allow flexibility in mixing warranty and billable work on the same vehicle, same work order.
- *Billing Type* enhancements to include warranty and company vehicle work orders, with correct defaulting of prices.
- *Third Party billing* support – allows you to bill part or all of a work order to a manufacturer or to a different customer.
- Select vehicles by body # or customer unit ID. Other searches are available from F2 search window.
- Add the “*Create PO Req*” button (similar to the sales order screen) to the work order screen, so PO requisitions can be created quickly as needed during parts entry.
- *Quantity committing* to inventory. Parts placed on the order as needed parts but not yet issued are committed in inventory.
- *Move part/labor* function allows parts/labor lines to be moved between dispatches.
- Labor entry adds *book time*, actual time, and billable time to better track different billing situations.
- Improved work order form, invoice form, and reprint work order from history functions. Includes vehicle information in header, and can optionally show price or cost on the work order form.

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